



2013 YEAR IN REVIEW



HIGHLIGHTS

- New brand identity & website
- Welcome packets for new cardholders
- New children's library cards
- Continuing education requirements for staff implemented
- CommunityConnect demographic information integrated into strategic planning
- Increased internal collaboration on programming through new Librarywide Programming Team
- Increased collaboration with community organizations for offsite programming
- Record number of programs and attendance librarywide



ANNUAL COMPARISONS

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Library Cardholders	65,139	64,090	-1.6
Visitors (annual)	559,789	585,834	+4.7
Visitors (daily average)	1,590	1,664	+4.7

Books	279,583	280,146	+0.2
Audiovisual Materials	55,916	60,911	+8.9
Downloadable Audiobooks	2,366	3,113	+24
Downloadable eBooks	3,561	5,341	+33.3

Checkouts (annual)	1,950,934	2,025,415*	+3.8
Checkouts (daily average)	5,542	5,705	+2.9
Holds Placed	137,770	184,282	+33.8
Reciprocal Borrowers	3,541	4,255	+16.8
Items Borrowed (reciprocal)	161,010	170,629	+5.6
Freel Downloads (music)		35,474	--

Programs	1,802	2,063**	+12.7
Program Attendance	64,055	75,947**	+15.6

Volunteers	259	262	+0.1
Volunteer Hours	8,830	9,393	+6.0

Reference Questions Answered	68,595	75,512	+9.1
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*broke the 2 million mark for the first time in the library's history

**see section on back for programs/attendance by age group

COLLECTION

Books:	280,146
Periodicals:	358
Audiovisual:	60,911
Databases:	90
Downloadable Audiobooks:	3,113
Downloadable eBooks:	5,341



LIBRARY WEBSITE/INTERNET ACCESS

Total Visits to Website:	957,051
Average Daily Visits:	2,622
Pages Viewed:	3,128,265
Public Internet Computer Use:	263,741
Wireless Internet Use:	192,920

INTERLIBRARY LOANS

Provided to other Libraries:	1,711
Received from other Libraries:	1,255



PROGRAMS

DEPARTMENT	# OF PROGRAMS	ATTENDANCE
Children & Youth	1,002	53,606
Young Adult	674	8,296
Adult	351	10,957
General/Outreach	36	3,088
Total	2,063	75,947

SUMMER READING PROGRAMS

DEPARTMENT	PARTICIPANTS
Children & Youth	4,644
Young Adult	1,396
Adult	1,041

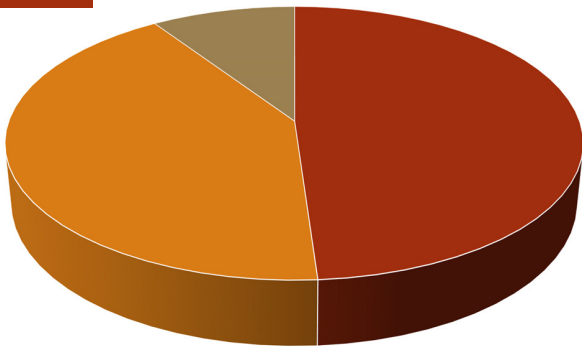
BUDGET OVERVIEW

OPERATING REVENUE 2013

41.71% COIT \$2,674,365

9.37% Other Receipts \$601,016

48.91% Property Tax \$3,136,152



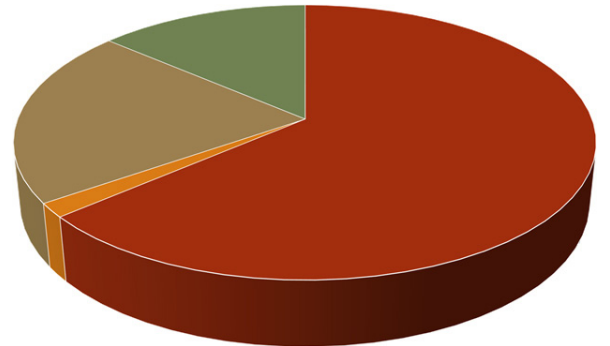
OPERATING EXPENDITURES 2013

1.64% Supplies \$86,658

13.70% Capital Outlay \$723,495

20.96% Other Services and Charges \$1,106,756

63.69% Personal Services \$3,362,828



FOUNDATION

2013 Contribution to Library:
\$100,000

FRIENDS

2013 Contribution to Library:
\$64,000

FRIENDS BOOKSTORE

2013 Average Monthly Sales:
\$4,000

BOARD OF TRUSTEES

Jack Stafford, President
William Wiebenga, Ph.D., Vice President
Ranjit Puthran, Treasurer
Rev. Patti Napier, Secretary
James Garretson
James Hehner
Jane Neuhauser Herndon

Trustees are appointed by the Hamilton County Commissioners, Hamilton County Council, Clay Township Board, Carmel City Council and Carmel Clay School Board.

MISSION

The Carmel Clay Public Library inspires lifelong discovery, facilitates collaboration, and connects people with resources.

Carmel Clay Public Library
55 Fourth Avenue SE
Carmel, IN 46032
317-814-3900
www.carmel.lib.in.us

